附件3：

**宜丰县政府服务热线县直单位8月综合考核评分排名**

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| **月度运行指标** |
| **序****号** | **成员单位** | **按期签收率（2分）** | **办件数量（5分）** | **按期办结率情况（30分）** | **解决率情况（30分）** | **满意度情况****（10分）** | **超过退件时效件数****（3分）** | **重复派发情况（10分）** | **工单延期情况（10分）** | **加减分（2分）** | **综合得分** |
| **提前率（10分）** | **按期办结率（20分）** | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期****次数占比率** | **得分** |
| **1** | 银龙水务 | 100.00% | 2.00  | 20 | 2.85 | 29.44 | 220.00 | 86.62% | 9.77 | 100.00% | 20.00  | 29.77 | 16 | 20 | 80.00% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 95.62 |
| **2** | 政府办 | 100.00% | 2.00  | 2 | 2.04 | 2.93 | 10.00 | 70.70% | 7.98 | 100.00% | 20.00  | 27.98 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.93 |
| **3** | 卫健委 | 100.00% | 2.00  | 24 | 3.05 | 57.01 | 240.00 | 76.25% | 8.60 | 100.00% | 20.00  | 28.60 | 21 | 24 | 87.50% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.65 |
| **4** | 水利局 | 100.00% | 2.00  | 1 | 2.02 | 3.67 | 10.00 | 63.30% | 7.48 | 100.00% | 20.00  | 27.48 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.50 |
| **5** | 教体局 | 100.00% | 2.00  | 12 | 2.45 | 46.77 | 115.00 | 59.33% | 6.70 | 100.00% | 20.00  | 26.70 | 11 | 12 | 91.67% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.15 |
| **6** | 工信局 | 100.00% | 2.00  | 5 | 2.10 | 17.81 | 70.00 | 74.56% | 8.41 | 100.00% | 20.00  | 28.41 | 4 | 5 | 80.00% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 93.51 |
| **7** | 供电公司 | 100.00% | 2.00  | 4 | 2.08 | 4.55 | 40.00 | 88.63% | 10.00 | 100.00% | 20.00  | 30.00 | 3 | 4 | 75.00% | 26.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 93.08 |
| **8** | 民政局 | 100.00% | 2.00  | 1 | 2.02 | 4.78 | 10.00 | 52.20% | 5.89 | 100.00% | 20.00  | 25.89 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 92.91 |
| **9** | 汽运公司 | 100.00% | 2.00  | 15 | 2.60 | 49.77 | 135.00 | 63.13% | 7.12 | 100.00% | 20.00  | 27.12 | 13 | 15 | 86.67% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 92.72 |
| **10** | 农业农村局 | 100.00% | 2.00  | 3 | 2.06 | 15.30 | 30.00 | 49.00% | 5.53 | 100.00% | 20.00  | 25.53 | 3 | 3 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 92.59 |
| **11** | 市监局 | 100.00% | 2.00  | 234 | 5.00 | 830.19 | 2405 | 65.48% | 7.39 | 100.00% | 20.00  | 27.39 | 151 | 234 | 64.53% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 2 | 0.85% | 9.91 | 0 | 0.00% | 10.00  | 0.00 | 91.30 |
| **12** | 综投公司 | 100.00% | 2.00  | 4 | 2.08 | 13.57 | 40.00 | 66.08% | 7.46 | 100.00% | 20.00  | 27.46 | 3 | 4 | 75.00% | 26.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.20 | 90.74 |
| **13** | 交通运输局 | 100.00% | 2.00 | 10 | 2.35 | 21.60 | 100.00 | 78.40% |  8.85 | 100.00% | 20.00 | 28.85 | 6 | 10 | 60.00% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 90.20 |
| **14** | 文旅局 | 100.00% | 2.00  | 9 | 2.30 | 34.24 | 113.00 | 69.70% | 7.86 | 100.00% | 20.00  | 27.86 | 7 | 9 | 77.78% | 26.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 11.11% | 8.89 | 0 | 0.00% | 10.00  | 0.00 | 90.05 |
| **15** | 医保局 | 100.00% | 2.00  | 8 | 2.25 | 38.76 | 65.00 | 40.37% | 4.55 | 100.00% | 20.00  | 24.55 | 7 | 8 | 87.50% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 89.80 |
| **16** | 公安局 | 100.00% | 2.00  | 15 | 2.60 | 41.70 | 145.00 | 71.24% | 8.04 | 100.00% | 20.00  | 28.04 | 10 | 15 | 66.67% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 89.64 |

 **宜丰县政府服务热线县直单位8月综合考核评分排名**

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| **月度运行指标** |
| **序****号** | **成员单位** | **按期签收率（2分）** | **办件数量（5分）** | **按期办结率情况（30分）** | **解决率情况（30分）** | **满意度情况****（10分）** | **超过退件时效件数****（3分）** | **重复派发情况（10分）** | **工单延期情况（10分）** | **加减分（2分）** | **综合得分** |
| **提前率（10分）** | **按期办结率（20分）** | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期****次数占比率** | **得分** |
| **17** | 交警大队 | 100.00% | 2.00  | 19 | 2.80 | 62.52 | 180.00 | 65.27% | 7.36 | 100.00% | 20.00  | 27.36 | 13 | 19 | 68.42% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 89.16 |
| **18** | 工业园区管委会 | 100.00% | 2.00  | 24 | 3.05 | 96.15 | 245.00 | 60.76% | 6.86 | 100.00% | 20.00  | 26.86 | 15 | 23 | 65.22% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 88.91 |
| **19** | 城管局 | 100.00% | 2.00  | 143 | 5.00 | 925.92 | 1620.00 | 42.84% | 4.83 | 100.00% | 20.00  | 24.83 | 90 | 143 | 62.94% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 4 | 2.80% | 9.72 | 0 | 0.00% | 10.00  | 0.00 | 88.55 |
| **20** | 港华燃气 | 100.00% | 2.00  | 3 | 2.06 | 11.60 | 30.00 | 61.33% | 6.92 | 100.00% | 20.00  | 26.92 | 2 | 3 | 66.67% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 87.98 |
| **21** | 住建局 | 100.00% | 2.00  | 88 | 5.00 | 581.93 | 955.00 | 39.06% | 4.41 | 100.00% | 20.00  | 24.41 | 56 | 87 | 64.37% | 24.00 | 96.00% | 9.60 | 0 | 3.00 | 2 | 2.27% | 9.77 | 0 | 0.00% | 10.00  | 0.00 | 87.78 |
| **22** | 妇联 | 100.00% | 2.00  | 1 | 2.02 | 1.24 | 10.00 | 87.60% | 9.88 | 100.00% | 20.00  | 29.88 | 1 | 1 | 100.00% | 30.00 | 0.00% | 0.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 86.90 |
| **23** | 林业局 | 100.00% | 2.00  | 4 | 2.08 | 28.34 | 55.00 | 48.47% | 5.47 | 100.00% | 20.00  | 25.47 | 3 | 4 | 75.00% | 26.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 25.00% | 7.50 | 0 | 0.00% | 10.00  | 0.00 | 86.05 |
| **24** | 生态环境局 | 100.00% | 2.00  | 16 | 2.65 | 117.21 | 160.00 | 26.74% | 3.02 | 100.00% | 20.00  | 23.02 | 10 | 16 | 62.50% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | -0.1 | 84.57 |
| **25** | 税务局 | 100.00% | 2.00  | 3 | 2.06 | 10.09 | 30.00 | 66.37% | 7.49 | 100.00% | 20.00  | 27.49 | 1 | 3 | 33.33% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 84.55 |
| **26** | 公路分中心 | 100.00% | 2.00  | 2 | 2.04 | 6.82 | 20.00 | 65.90% | 7.44 | 100.00% | 20.00  | 27.44 | 1 | 2 | 50.00% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 84.48 |
| **27** | 人社局 | 100.00% | 2.00  |  56 | 4.65 | 326.35 | 565.00 | 42.24% | 4.77 | 100.00% | 20.00  | 24.77 | 32 | 56 | 57.14% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 84.42 |
| **28** | 自然资源局 | 100.00% | 2.00  | 19 | 2.80 | 111.37 | 230.00 | 51.58% | 5.82 | 100.00% | 20.00  | 25.82 | 10 | 19 | 52.63% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 5.26% | 9.47 | 0 | 0.00% | 10.00  | 0.00 | 83.09 |
| **29** | 消防大队 | 100.00% | 2.00  | 2 | 2.04 | 10.28 | 20.00 | 48.60% | 5.48 | 100.00% | 20.00  | 25.48 | 1 | 2 | 50.00% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 82.52 |
| **30** | 退役军人事务局 | 100.00% | 2.00  | 1 | 2.02 | 9.99 | 10.00 | 1.00% | 0.11 | 100.00% | 20.00  | 20.11 | 0 | 1 | 0.00% | 0.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 57.13 |

注：当月办件量为0的成员单位不进行考核。