**宜丰县政府服务热线乡镇（场）8月综合考核评分排名**

附件2：

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **月度运行指标** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **序**  **号** | **成员单位** | **按期签收率（2分）** | | **办件数量（5分）** | | **按期办结率情况（30分）** | | | | | | | **解决率情况（30分）** | | | | **满意度情况**  **（10分）** | | **超过退件时效件数**  **（3分）** | | **重复派发情况 （10分）** | | | **工单延期情况（10分）** | | | **加减分(2分）** | **综合得分** |
| **提前率（10分）** | | | | **按期办结率（20分）** | | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期**  **次数占比率** | **得分** |
| **1** | 石花尖垦殖场 | 100.00% | 2.00 | 6 | 1.11 | 8.46 | 55.00 | 84.62% | 10.00 | 100.00% | 20.00 | 30.00 | 4 | 5 | 80.00% | 24.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 90.11 |
| **2** | 新庄镇 | 100.00% | 2.00 | 6 | 1.11 | 22.96 | 65.00 | 64.68% | 7.64 | 100.00% | 20.00 | 27.64 | 5 | 6 | 83.33% | 25.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 88.75 |
| **3** | 花桥乡 | 100.00% | 2.00 | 15 | 2.78 | 57.97 | 150.00 | 61.35% | 7.25 | 100.00% | 20.00 | 27.25 | 10 | 15 | 66.67% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 85.03 |
| **4** | 新昌镇 | 100.00% | 2.00 | 27 | 5.00 | 129.06 | 320.00 | 59.67% | 7.05 | 100.00% | 20.00 | 27.05 | 15 | 27 | 55.56% | 16.67 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 83.72 |
| **5** | 车上林场 | 100.00% | 2.00 | 2 | 0.37 | 6.82 | 20.00 | 65.90% | 7.79 | 100.00% | 20.00 | 27.79 | 2 | 2 | 100.00% | 30.00 | 0.00% | 0.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 83.16 |
| **6** | 棠浦镇 | 100.00% | 2.00 | 10 | 1.85 | 35.22 | 95.00 | 62.93% | 7.44 | 100.00% | 20.00 | 27.44 | 6 | 10 | 60.00% | 18.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 82.29 |
| **7** | 芳溪镇 | 100.00% | 2.00 | 12 | 2.22 | 29.26 | 130.00 | 77.49% | 9.16 | 100.00% | 20.00 | 29.16 | 5 | 11 | 45.45% | 13.64 | 100.00% | 10.00 | 0 | 3.00 | 1 | 8.33% | 9.17 | 0 | 0.00% | 10.00 | 2.00 | 81.19 |
| **8** | 黄岗镇 | 100.00% | 2.00 | 10 | 1.85 | 45.80 | 90.00 | 49.11% | 5.80 | 100.00% | 20.00 | 25.80 | 6 | 10 | 60.00% | 18.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 80.65 |
| **9** | 天宝乡 | 100.00% | 2.00 | 9 | 1.67 | 33.68 | 85.00 | 60.38% | 7.14 | 100.00% | 20.00 | 27.14 | 5 | 9 | 55.56% | 16.67 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 80.48 |
| **10** | 潭山镇 | 100.00% | 2.00 | 9 | 1.67 | 47.84 | 105.00 | 54.44% | 6.43 | 100.00% | 20.00 | 26.43 | 5 | 9 | 55.56% | 16.67 | 100.00% | 10.00 | 0 | 3.00 | 1 | 11.11% | 8.89 | 0 | 0.00% | 10.00 | 0.00 | 78.66 |
| **11** | 桥西乡 | 100.00% | 2.00 | 9 | 1.67 | 51.03 | 110.00 | 53.61% | 6.34 | 100.00% | 20.00 | 26.34 | 4 | 9 | 44.44% | 13.33 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 78.34 |
| **12** | 澄塘镇 | 100.00% | 2.00 | 14 | 2.59 | 74.52 | 160.00 | 53.43% | 6.31 | 100.00% | 20.00 | 26.31 | 7 | 14 | 50.00% | 15.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 7.14% | 9.29 | 0 | 0.00% | 10.00 | -2.0 | 76.19 |
| **13** | 石市镇 | 100.00% | 2.00 | 8 | 1.48 | 50.96 | 65.00 | 21.60% | 2.55 | 100.00% | 20.00 | 22.55 | 4 | 8 | 50.00% | 15.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 74.03 |
| **14** | 黄垦镇 | 100.00% | 2.00 | 7 | 1.30 | 18.76 | 65.00 | 71.14% | 8.41 | 100.00% | 20.00 | 28.41 | 2 | 7 | 28.57% | 8.57 | 100.00 | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 73.28 |
| **15** | 同安乡 | 100.00% | 2.00 | 6 | 1.11 | 51.76 | 65.00 | 20.37% | 2.41 | 100.00% | 20.00 | 22.41 | 1 | 6 | 16.67% | 5.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.20 | 63.72 |
| **16** | 双峰林场 | 100.00% | 2.00 | 2 | 0.37 | 8.47 | 20.00 | 57.65% | 6.81 | 100.00% | 20.00 | 26.81 | 0 | 2 | 0.00% | 0.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 62.18 |

注：当月办件量为0的成员单位不进行考核。