附件3：

**宜丰县政府服务热线县直单位7月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **月度运行指标** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **序**  **号** | **成员单位** | **按期签收率（2分）** | | **办件数量（5分）** | | **按期办结率情况（30分）** | | | | | | | **解决率情况（30分）** | | | | **满意度情况**  **（10分）** | | **超过退件时效件数**  **（3分）** | | **重复派发情况 （10分）** | | | **工单延期情况（10分）** | | | **加减分（2分）** | **综合得分** |
| **提前率（10分）** | | | | **按期办结率（20分）** | | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期**  **次数占比率** | **得分** |
| **1** | 银龙水务 | 100.00% | 2.00 | 48 | 4.25 | 57.86 | 485.00 | 88.07% | 9.79 | 100.00% | 20.00 | 29.79 | 41 | 43 | 95.35% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 99.04 |
| **2** | 教体局 | 100.00% | 2.00 | 42 | 3.95 | 102.21 | 420.00 | 75.66% | 8.41 | 100.00% | 20.00 | 28.41 | 28 | 29 | 96.55% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 2.38% | 9.76 | 0 | 0.00% | 10.00 | 0.00 | 97.12 |
| **3** | 应急管理局 | 100.00% | 2.00 | 1 | 2.02 | 1.00 | 10.00 | 90.00% | 10.00 | 100.00% | 20.00 | 30.00 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 97.02 |
| **4** | 工业园区管委会 | 100.00% | 2.00 | 23 | 3.00 | 55.24 | 230.00 | 75.98% | 8.44 | 100.00% | 20.00 | 28.44 | 21 | 22 | 95.45% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 96.44 |
| **5** | 林业局 | 100.00% | 2.00 | 2 | 2.04 | 2.34 | 15.00 | 84.40% | 9.38 | 100.00% | 20.00 | 29.38 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 96.42 |
| **6** | 财政局 | 100.00% | 2.00 | 3 | 2.06 | 5.05 | 30.00 | 83.17% | 9.24 | 100.00% | 20.00 | 29.24 | 3 | 3 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 96.30 |
| **7** | 税务局 | 100.00% | 2.00 | 1 | 2.02 | 1.66 | 10.00 | 83.40% | 9.27 | 100.00% | 20.00 | 29.27 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 96.29 |
| **8** | 卫健委 | 100.00% | 2.00 | 14 | 2.55 | 31.03 | 135.00 | 77.01% | 8.56 | 100.00% | 20.00 | 28.56 | 11 | 12 | 91.67% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 96.11 |
| **9** | 公路分中心 | 100.00% | 2.00 | 2 | 2.04 | 3.68 | 20.00 | 81.60% | 9.07 | 100.00% | 20.00 | 29.07 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 96.11 |
| **10** | 供电公司 | 100.00% | 2.00 | 7 | 2.20 | 15.50 | 65.00 | 76.15% | 8.46 | 100.00% | 20.00 | 28.46 | 5 | 5 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 95.66 |
| **11** | 综投公司 | 100.00% | 2.00 | 16 | 2.65 | 42.72 | 170.00 | 74.87% | 8.32 | 100.00% | 20.00 | 28.32 | 12 | 13 | 92.31% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 6.25% | 9.38 | 0 | 0.00% | 10.00 | 0.00 | 95.35 |
| **12** | 农业农村局 | 100.00% | 2.00 | 2 | 2.04 | 5.20 | 20.00 | 74.00% | 8.22 | 100.00% | 20.00 | 28.22 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 95.26 |
| **13** | 公安局 | 100.00% | 2.00 | 22 | 2.95 | 73.57% | 210.00 | 64.97% | 7.22 | 100.00% | 20.00 | 27.22 | 18 | 18 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 95.17 |
| **14** | 法院 | 100.00% | 2.00 | 1 | 2.02 | 2.76 | 10.00 | 72.40% | 8.04 | 100.00% | 20.00 | 28.04 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 95.06 |
| **15** | 港华燃气 | 100.00% | 2.00 | 9 | 2.30 | 30.42 | 90.00 | 66.20% | 7.36 | 100.00% | 20.00 | 27.36 | 9 | 9 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 94.66 |
| **16** | 汽运公司 | 100.00% | 2.00 | 10 | 2.35 | 34.96 | 85.00 | 58.87% | 6.54 | 100.00% | 20.00 | 26.54 | 7 | 7 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.89 |

**宜丰县政府服务热线县直单位7月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **月度运行指标** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **序**  **号** | **成员单位** | **按期签收率（2分）** | | **办件数量（5分）** | | **按期办结率情况（30分）** | | | | | | | **解决率情况（30分）** | | | | **满意度情况**  **（10分）** | | **超过退件时效件数**  **（3分）** | | **重复派发情况 （10分）** | | | **工单延期情况（10分）** | | | **加减分（2分）** | **综合得分** |
| **提前率（10分）** | | | | **按期办结率（20分）** | | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期**  **次数占比率** | **得分** |
| **17** | 交通运输局 | 100.00% | 2.00 | 6 | 2.15 | 14.24 | 60.00 | 76.27% | 8.47 | 100.00% | 20.00 | 28.47 | 5 | 6 | 83.33% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.62 |
| **18** | 人社局 | 100.00% | 2.00 | 49 | 4.30 | 206.29 | 465.00 | 55.64% | 6.18 | 100.00% | 20.00 | 26.18 | 32 | 39 | 82.05% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.48 |
| **19** | 县委组织部 | 100.00% | 2.00 | 2 | 2.04 | 4.40 | 10.00 | 56.00% | 6.22 | 100.00% | 20.00 | 26.22 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.26 |
| **20** | 城管局 | 100.00% | 2.00 | 95 | 5.00 | 474.69 | 925.00 | 48.68% | 5.40 | 100.00% | 20.00 | 25.40 | 71 | 79 | 89.87% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 2 | 2.10% | 9.79 | 0 | 0.00% | 10.00 | 0.00 | 93.19 |
| **21** | 烟草局 | 100.00% | 2.00 | 2 | 2.04 | 6.71 | 15.00 | 55.27% | 6.14 | 100.00% | 20.00 | 26.14 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.18 |
| **22** | 交警大队 | 100.00% | 2.00 | 30 | 3.35 | 101.04 | 295.00 | 64.73% | 7.19 | 100.00% | 20.00 | 27.19 | 23 | 26 | 88.46% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 2 | 6.67% | 9.33 | 0 | 0.00% | 10.00 | 0.00 | 92.87 |
| **23** | 住建局 | 100.00% | 2.00 | 60 | 4.85 | 337.81 | 625.00 | 45.95% | 5.11 | 100.00% | 20.00 | 25.11 | 44 | 51 | 86.27% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 92.96 |
| **24** | 消防大队 | 100.00% | 2.00 | 6 | 2.15 | 22.40 | 60.00 | 62.67% | 6.96 | 100.00% | 20.00 | 26.96 | 4 | 5 | 80.00% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 92.11 |
| **25** | 文旅局 | 100.00% | 2.00 | 9 | 2.30 | 33.24 | 95.00 | 65.01% | 7.22 | 100.00% | 20.00 | 27.22 | 6 | 8 | 75.00% | 26.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 90.52 |
| **26** | 自然资源局 | 100.00% | 2.00 | 4 | 2.08 | 22.95 | 45.00 | 49.00% | 5.44 | 100.00% | 20.00 | 25.44 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 25.00% | 7.50 | 0 | 0.00% | 10.00 | 0.00 | 90.02 |
| **27** | 生态环境局 | 100.00% | 2.00 | 7 | 2.20 | 63.82 | 70.00 | 8.83% | 0.98 | 100.00% | 20.00 | 20.98 | 6 | 6 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 88.18 |
| **28** | 市监局 | 100.00% | 2.00 | 192 | 5.00 | 661.54 | 1930.00 | 65.72% | 7.30 | 100.00% | 20.00 | 27.30 | 30 | 138 | 21.74% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.30 |
| **29** | 工信局 | 100.00% | 2.00 | 7 | 2.20 | 19.30 | 80.00 | 75.88% | 8.43 | 100.00% | 20.00 | 28.43 | 0 | 5 | 0.00% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 85.63 |
| **30** | 医保局 | 100.00% | 2.00 | 2 | 2.04 | 5.39 | 20.00 | 73.05% | 8.12 | 100.00% | 20.00 | 28.12 | 1 | 2 | 50.00% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 85.16 |

注：当月办件量为0的成员单位不进行考核。