附件3：

**宜丰县政府服务热线县直单位6月综合考核评分排名**

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| **月度运行指标** |
| **序****号** | **成员单位** | **按期签收率（2分）** | **办件数量（5分）** | **按期办结率情况（30分）** | **解决率情况（30分）** | **满意度情况****（10分）** | **超过退件时效件数****（3分）** | **重复派发情况（10分）** | **工单延期情况（10分）** | **加减分（2分）** | **综合得分** |
| **提前率（10分）** | **按期办结率（20分）** | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期****次数占比率** | **得分** |
| **1** | 交警大队 | 100.00% | 2.00  | 57 | 5.00 | 143.96 | 555.00 | 74.06% | 7.50 | 100.00% | 20.00  | 27.50 | 53 | 53 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 1.75% | 9.83 | 0 | 0.00% | 10.00  | 0.00 | 97.33 |
| **2** | 市监局 | 100.00% | 2.00  | 202 | 5.00 | 565.72 | 2010.00 | 71.85% | 7.28 | 100.00% | 20.00  | 27.28 | 199 | 201 | 99.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 97.28 |
| **3** | 交通运输局 | 100.00% | 2.00 | 1 | 2.02 | 0.13 | 10.00 | 98.70% | 10.00 | 100.00% | 20.00 | 30.00 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 97.02 |
| **4** | 退役军人事务局 | 100.00% | 2.00  | 1 | 2.02 | 0.15 | 10.00 | 98.50% | 9.98 | 100.00% | 20.00  | 29.98 | 0 | 0 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 97.00 |
| **5** | 银龙水务 | 100.00% | 2.00  | 25 | 3.10 | 31.68 | 250.00 | 87.33% | 8.85 | 100.00% | 20.00  | 28.85 | 24 | 25 | 96.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 96.95 |
| **6** | 工业园区管委会 | 100.00% | 2.00  | 15 | 2.60 | 24.44 | 150.00 | 83.71% | 8.48 | 100.00% | 20.00  | 28.48 | 14 | 14 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 96.08 |
| **7** | 财政局 | 100.00% | 2.00  | 8 | 2.25 | 10.94 | 70.00 | 84.37% | 8.55 | 100.00% | 20.00  | 28.55 | 8 | 8 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 95.80 |
| **8** | 卫健委 | 100.00% | 2.00  | 19 | 2.80 | 44.96 | 170.00 | 73.55% | 7.45 | 100.00% | 20.00  | 27.45 | 19 | 19 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 95.25 |
| **9** | 医保局 | 100.00% | 2.00  | 4 | 2.08 | 6.23 | 30.00 | 79.23% | 8.03 | 100.00% | 20.00  | 28.03 | 4 | 4 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 95.11 |
| **10** | 港华燃气 | 100.00% | 2.00  | 4 | 2.08 | 9.00 | 40.00 | 77.50% | 7.85 | 100.00% | 20.00  | 27.85 | 4 | 4 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.93 |
| **11** | 城管局 | 100.00% | 2.00  | 72 | 5.00 | 336.00 | 712.00 | 52.81% | 5.35 | 100.00% | 20.00  | 25.35 | 67 | 69 | 97.10% | 30.00 | 97.14% | 9.71 | 0 | 3.00 | 1 | 1.39% | 9.86 | 0 | 0.00% | 10.00  | 0.00 | 94.92 |
| **12** | 税务局 | 100.00% | 2.00  | 1 | 2.02 | 2.29 | 10.00 | 77.10% | 7.81 | 100.00% | 20.00  | 27.81 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.83 |
| **13** | 人社局 | 100.00% | 2.00  | 29 | 3.30 | 96.90 | 270.00 | 64.11% | 6.50 | 100.00% | 20.00  | 26.50 | 26 | 28 | 92.86% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.80 |
| **14** | 林业局 | 100.00% | 2.00  | 1 | 2.02 | 2.63 | 10.00 | 73.70% | 7.47 | 100.00% | 20.00  | 27.47 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.49 |
| **15** | 教体局 | 100.00% | 2.00  | 17 | 2.70 | 54.54 | 160.00 | 65.91% | 6.68 | 100.00% | 20.00  | 26.68 | 14 | 14 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.38 |
| **16** | 综投公司 | 100.00% | 2.00  | 1 | 2.02 | 2.90 | 10.00 | 71.00% | 7.19 | 100.00% | 20.00  | 27.19 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.21 |

 **宜丰县政府服务热线县直单位6月综合考核评分排名**

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| **月度运行指标** |
| **序****号** | **成员单位** | **按期签收率（2分）** | **办件数量（5分）** | **按期办结率情况（30分）** | **解决率情况（30分）** | **满意度情况****（10分）** | **超过退件时效件数****（3分）** | **重复派发情况（10分）** | **工单延期情况（10分）** | **加减分（2分）** | **综合得分** |
| **提前率（10分）** | **按期办结率（20分）** | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期****次数占比率** | **得分** |
| **17** | 烟草局 | 100.00% | 2.00  | 3 | 2.06 | 8.92 | 30.00 | 70.27% | 7.12 | 100.00% | 20.00  | 27.12 | 3 | 3 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.18 |
| **18** | 住建局 | 100.00% | 2.00  | 62 | 5.00 | 367.10 | 607.00 | 39.52% | 4.00 | 100.00% | 20.00  | 24.00 | 58 | 60 | 96.67% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 94.00 |
| **19** | 公安局 | 100.00% | 2.00  | 25 | 3.10 | 80.14 | 255.00 | 68.57% | 6.95 | 100.00% | 20.00  | 26.95 | 25 | 25 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 3 | 12.00% | 8.80 | 0 | 0.00% | 10.00  | 0.00 | 93.85 |
| **20** | 汽运公司 | 100.00% | 2.00  | 9 | 2.30 | 25.12 | 70.00 | 64.11% | 6.50 | 100.00% | 20.00  | 26.50 | 6 | 6 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 93.80 |
| **21** | 政府办 | 100.00% | 2.00  | 1 | 2.02 | 1.67 | 5.00 | 66.60% | 6.75 | 100.00% | 20.00  | 26.75 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 93.77 |
| **22** | 文旅局 | 100.00% | 2.00  | 3 | 2.06 | 10.71 | 30.00 | 64.30% | 6.51 | 100.00% | 20.00  | 26.51 | 3 | 3 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 93.57 |
| **23** | 公路分中心 | 100.00% | 2.00  | 9 | 2.30 | 18.36 | 80.00 | 77.05% | 7.81 | 100.00% | 20.00  | 27.81 | 5 | 6 | 83.33% | 28.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 93.11 |
| **24** | 消防大队 | 100.00% | 2.00  | 2 | 2.04 | 8.81 | 20.00 | 55.95% | 5.67 | 100.00% | 20.00  | 25.67 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 92.71 |
| **25** | 生态环境局 | 100.00% | 2.00  | 6 | 2.15 | 34.27 | 60.00 | 42.88% | 4.34 | 100.00% | 20.00  | 24.34 | 6 | 6 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 91.49 |
| **26** | 自然资源局 | 100.00% | 2.00  | 6 | 2.15 | 44.23 | 60.00 | 26.28% | 2.66 | 100.00% | 20.00  | 22.66 | 6 | 6 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 89.81 |
| **27** | 供电公司 | 100.00% | 2.00  | 2 | 2.04 | 16.97 | 20.00 | 15.15% | 1.53 | 100.00% | 20.00  | 21.53 | 2 | 2 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00  | 0.00 | 88.57 |

注：当月办件量为0的成员单位不进行考核。