**宜丰县政府服务热线乡镇（场）3月综合考核评分排名**

附件2：

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **月度运行指标** | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **序**  **号** | **成员单位** | **按期签收率（2分）** | | **办件数量（5分）** | | **按期办结率情况（30分）** | | | | | | | **解决率情况（30分）** | | | | **满意度情况**  **（10分）** | | **超过退件时效件数**  **（3分）** | | **重复派发情况 （10分）** | | | **工单延期情况（10分）** | | | **加减分(2分）** | **综合得分** |
| **提前率（10分）** | | | | **按期办结率（20分）** | | **得分** |
| **比例** | **得分** | **数量** | **得分** | **实际办结时间（工作日）** | **规定办结时间（工作日）** | **比例** | **得分** | **比例** | **得分** | **已解决件数** | **考核数** | **解决率** | **得分** | **比例** | **得分** | **数量** | **得分** | **重复派发个数** | **重新派发占比率** | **得分** | **延期次数** | **延期**  **次数占比率** | **得分** |
| **1** | 石花尖垦殖场 | 100.00% | 2.00 | 1 | 0.21 | 1.08 | 10.00 | 89.20% | 10.00 | 100.00% | 20.00 | 30.00 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.10 | 95.31 |
| **2** | 同安乡 | 100.00% | 2.00 | 3 | 0.63 | 7.90 | 30.00 | 73.67% | 8.26 | 100.00% | 20.00 | 28.26 | 3 | 3 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.89 |
| **3** | 黄垦镇 | 100.00% | 2.00 | 3 | 0.63 | 7.91 | 30.00 | 73.63% | 8.25 | 100.00% | 20.00 | 28.25 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 93.88 |
| **4** | 新庄镇 | 100.00% | 2.00 | 1 | 0.21 | 2.71 | 10.00 | 72.90% | 8.17 | 100.00% | 20.00 | 28.17 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.40 | 93.78 |
| **5** | 车上林场 | 100.00% | 2.00 | 1 | 0.21 | 3.90 | 10.00 | 61.00% | 6.84 | 100.00% | 20.00 | 26.84 | 1 | 1 | 100.00% | 30.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.10 | 92.15 |
| **6** | 花桥乡 | 100.00% | 2.00 | 13 | 2.71 | 44.72 | 140.00 | 68.06% | 7.63 | 100.00% | 20.00 | 27.63 | 10 | 12 | 83.33% | 25.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.50 | 90.84 |
| **7** | 棠浦镇 | 100.00% | 2.00 | 13 | 2.71 | 39.90 | 120.00 | 66.75% | 7.48 | 100.00% | 20.00 | 27.48 | 10 | 13 | 76.92% | 23.08 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 88.27 |
| **8** | 天宝乡 | 100.00% | 2.00 | 10 | 2.08 | 27.42 | 95.00 | 71.14% | 7.98 | 100.00% | 20.00 | 27.98 | 6 | 8 | 75.00% | 22.50 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 87.56 |
| **9** | 桥西乡 | 100.00% | 2.00 | 15 | 3.13 | 85.98 | 155.00 | 44.53% | 4.99 | 100.00% | 20.00 | 24.99 | 10 | 14 | 71.42% | 21.43 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 84.55 |
| **10** | 石市镇 | 100.00% | 2.00 | 11 | 2.29 | 59.70 | 130.00 | 54.08% | 6.06 | 100.00% | 20.00 | 26.06 | 7 | 11 | 63.64% | 19.09 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 82.44 |
| **11** | 新昌镇 | 100.00% | 2.00 | 24 | 5.00 | 98.12 | 265.00 | 62.97% | 7.06 | 100.00% | 20.00 | 27.06 | 11 | 21 | 52.38% | 15.71 | 100.00% | 10.00 | 0 | 3.00 | 1 | 4.17% | 9.58 | 0 | 0.00% | 10.00 | 0.00 | 82.35 |
| **12** | 黄岗镇 | 100.00% | 2.00 | 3 | 0.63 | 12.08 | 30.00 | 59.73% | 6.70 | 100.00% | 20.00 | 26.70 | 2 | 3 | 66.67% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.00 | 82.33 |
| **13** | 双峰林场 | 100.00% | 2.00 | 3 | 0.63 | 5.39 | 30.00 | 82.03% | 9.20 | 100.00% | 20.00 | 29.20 | 2 | 3 | 66.67% | 20.00 | 100.00% | 10.00 | 0 | 3.00 | 1 | 33.33% | 6.67 | 0 | 0.00% | 10.00 | 0.40 | 81.90 |
| **14** | 芳溪镇 | 100.00% | 2.00 | 14 | 2.92 | 41.40 | 150.00 | 72.40% | 8.12 | 100.00% | 20.00 | 28.12 | 6 | 11 | 54.55% | 16.37 | 100.00% | 10.00 | 0 | 3.00 | 1 | 7.14% | 9.27 | 0 | 0.00% | 10.00 | 0.00 | 81.68 |
| **15** | 潭山镇 | 100.00% | 2.00 | 13 | 2.71 | 67.70 | 130.00 | 47.92% | 5.37 | 100.00% | 20.00 | 25.37 | 6 | 12 | 50.00% | 15.00 | 83.33% | 8.33 | 0 | 3.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 0.10 | 76.51 |
| **16** | 澄塘镇 | 100.00% | 2.00 | 20 | 4.17 | 103.58 | 270.00 | 61.64% | 6.91 | 100.00% | 20.00 | 26.91 | 9 | 17 | 52.94% | 15.88 | 80.00% | 8.00 | 0 | 3.00 | 1 | 5.00% | 9.50 | 0 | 0.00% | 10.00 | 0.00 | 79.46 |

注：当月办件量为0的成员单位不进行考核。