附件2：

**宜丰县政府服务热线乡镇（场）1月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分  （2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 总得分 | 重复派发情况（10分） | | 得分 | 工单延期情况（10分） | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分  （10分） | 满意占比 | 得分（10分） | 满意率 | 得分  （30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 新昌镇 | 33 | 2.00 | 25 | 5.50 | 19 | 76.00% | 19.00 | 0 | 0 | 100.00% | 10.00 | 29.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.50 |
| 2 | 棠浦镇 | 22 | 2.00 | 4 | 3.40 | 4 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.73 |
| 3 | 芳溪镇 | 20 | 2.00 | 6 | 3.60 | 6 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.60 |
| 4 | 新庄镇 | 18 | 1.80 | 3 | 3.30 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.10 |
| 5 | 花桥乡 | 10 | 1.00 | 11 | 4.10 | 10 | 90.90% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.10 |
| 6 | 黄垦镇 | 19 | 1.90 | 1 | 3.10 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.00 |
| 7 | 天宝乡 | 23 | 2.00 | 11 | 4.10 | 11 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.54 |
| 8 | 石花尖垦殖场 | 9 | 0.90 | 3 | 3.30 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.20 |
| 9 | 澄塘镇 | 19 | 1.90 | 6 | 3.60 | 6 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.94 |
| 10 | 桥西乡 | 22 | 2.00 | 9 | 3.90 | 6 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.57 |
| 11 | 车上林场 | 5 | 0.50 | 2 | 3.20 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.70 |
| 12 | 同安乡 | 13 | 1.30 | 6 | 3.60 | 4 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 87.57 |
| 13 | 潭山镇 | 13 | 1.30 | 3 | 3.30 | 1 | 33.33% | 8.33 | 0 | 0 | 100.00% | 10.00 | 18.33 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 84.93 |
| 14 | 石市镇 | 13 | 1.30 | 8 | 3.80 | 3 | 37.50% | 9.38 | 0 | 0 | 100.00% | 10.00 | 19.38 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 2 | 25.00% | 7.50 | 0 | 0.00% | 10.00 | 2.00 | 83.54 |
| 15 | 黄岗镇 | 32 | 2.00 | 1 | 3.10 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 77.10 |

注：当月办件量为0的成员单位不进行考核。