附件2：

**宜丰县政府服务热线乡镇（场）10月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分  （2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 总得分 | 重复派发情况（10分） | | 得分 | 工单延期情况（10分） | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分  （10分） | 满意占比 | 得分（10分） | 满意率 | 得分  （30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 潭山镇 | 27 | 2.00 | 13 | 4.30 | 13 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.30 |
| 2 | 桥西乡 | 31 | 2.00 | 6 | 3.60 | 6 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.60 |
| 3 | 新昌镇 | 31 | 2.00 | 46 | 6.00 | 34 | 73.91% | 18.48 | 0 | 0 | 100.00% | 10.00 | 28.48 | 61.90% | 8.13 | 100.00% | 30.00 | 38.13 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.61 |
| 4 | 棠浦镇 | 19 | 1.90 | 8 | 3.80 | 7 | 87.50% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 71.43% | 8.76 | 100.00% | 30.00 | 38.76 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.46 |
| 5 | 澄塘镇 | 17 | 1.70 | 15 | 4.50 | 13 | 86.67% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 57.14% | 7.81 | 100.00% | 30.00 | 37.81 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.01 |
| 6 | 黄岗镇 | 20 | 2.00 | 11 | 4.10 | 10 | 90.91% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 57.14% | 7.81 | 100.00% | 30.00 | 37.81 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.91 |
| 7 | 同安乡 | 22 | 2.00 | 5 | 3.50 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.83 |
| 8 | 新庄镇 | 17 | 1.70 | 9 | 3.90 | 7 | 77.78% | 19.45 | 0 | 0 | 100.00% | 10.00 | 29.45 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.38 |
| 9 | 芳溪镇 | 21 | 2.00 | 10 | 4.00 | 10 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 20.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.00 |
| 10 | 天宝乡 | 30 | 2.00 | 7 | 3.70 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.70 |
| 11 | 花桥乡 | 15 | 1.50 | 8 | 3.80 | 7 | 87.50% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 25.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.30 |
| 12 | 石市镇 | 13 | 1.30 | 9 | 3.90 | 5 | 55.56% | 13.89 | 0 | 0 | 100.00% | 10.00 | 23.89 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.09 |
| 13 | 石花尖垦殖场 | 19 | 1.90 | 5 | 3.50 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 1 | 20.00% | 8.00 | 0 | 0.00% | 10.00 | 2.00 | 89.40 |
| 14 | 车上林场 | 5 | 0.50 | 3 | 3.30 | 1 | 33.33% | 8.33 | 0 | 0 | 100.00% | 10.00 | 18.33 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 84.13 |
| 15 | 双峰林场 | 10 | 1.00 | 5 | 3.50 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 25.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 70.50 |

注：当月办件量为0的成员单位不进行考核。