附件3：

**宜丰县政府服务热线县直单位9月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 1 | 市监局 | 20 | 2.00 | 99 | 6.00 | 94 | 94.95% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 71.88% | 8.79 | 100.00% | 30.00 | 38.79 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.79 |
| 2 | 卫健委 | 20 | 2.00 | 36 | 3.60 | 35 | 97.22% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 87.50% | 9.83 | 100.00% | 30.00 | 39.83 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.43 |
| 3 | 教体局 | 17 | 1.70 | 26 | 3.10 | 24 | 92.31% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 93.75% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.80 |
| 4 | 汽运公司 | 20 | 2.00 | 12 | 2.40 | 11 | 91.67% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.40 |
| 5 | 公安局 | 20 | 2.00 | 10 | 2.30 | 10 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 87.50% | 9.83 | 100.00% | 30.00 | 39.83 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.13 |
| 6 | 银龙水务 | 19 | 1.90 | 17 | 2.65 | 15 | 88.24% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.11 |
| 7 | 综投公司 | 20 | 2.00 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.03 |
| 8 | 人社局 | 20 | 2.00 | 26 | 3.10 | 22 | 84.62% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 71.43% | 8.76 | 100.00% | 30.00 | 38.76 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.86 |
| 9 | 税务局 | 17 | 1.70 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.73 |
| 10 | 农业农村局 | 16 | 1.60 | 9 | 2.25 | 9 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.41 |
| 11 | 退役军人事务局 | 13 | 1.30 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.31 |
| 12 | 消防救援大队 | 9 | 0.90 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.91 |
| 13 | 工信局 | 9 | 0.90 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.91 |
| 14 | 林业局 | 8 | 0.80 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.81 |
| 15 | 商务局 | 6 | 0.60 | 4 | 2.04 | 4 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.64 |

**宜丰县政府服务热线县直单位9月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | |  | 总得分 | 满意度情况（40分） | | | | 得分 | 重复派发情况（10分） | | 得分 | 工单延期情况(10分) | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发  占比率 | 延期  次数 | 延期次数占比率 | 总分（100） |
| 16 | 发改委 | 5 | 0.50 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.51 |
| 17 | 民政局 | 20 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.35 |
| 18 | 城管局 | 20 | 2.00 | 71 | 5.35 | 41 | 57.75% | 14.44 | 0.00 | 0.00 | 100.00% | 10.00 | 24.44 | 89.58% | 9.97 | 100.00% | 30.00 | 39.97 | 3 | 4.23% | 9.58 | 0 | 0.00% | 10.00 | 2.00 | 93.34 |
| 19 | 交警大队 | 16 | 1.60 | 17 | 2.65 | 12 | 70.59% | 17.65 | 0.00 | 0.00 | 100.00% | 10.00 | 27.65 | 62.50% | 8.17 | 100.00% | 30.00 | 38.17 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.07 |
| 20 | 港华燃气 | 20 | 2.00 | 4 | 2.04 | 3 | 75.00% | 18.75 | 0.00 | 0.00 | 100.00% | 10.00 | 28.75 | 33.33% | 6.22 | 100.00% | 30.00 | 36.22 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.01 |
| 21 | 交通运输局 | 11 | 1.10 | 4 | 2.04 | 3 | 75.00% | 18.75 | 0.00 | 0.00 | 100.00% | 10.00 | 28.75 | 33.33% | 6.22 | 100.00% | 30.00 | 36.22 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.11 |
| 22 | 公路分中心 | 20 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.01 |
| 23 | 工业园区管委会 | 19 | 1.90 | 5 | 2.05 | 3 | 60.00% | 15.00 | 0.00 | 0.00 | 100.00% | 10.00 | 25.00 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.95 |
| 24 | 机关事务管理中心 | 2 | 0.20 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.21 |
| 25 | 自然资源局 | 11 | 1.10 | 4 | 2.04 | 3 | 75.00% | 18.75 | 0.00 | 0.00 | 100.00% | 10.00 | 28.75 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 87.89 |
| 26 | 医保局 | 10 | 1.00 | 2 | 2.02 | 1 | 50.00% | 12.50 | 0.00 | 0.00 | 100.00% | 10.00 | 22.50 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 87.52 |
| 27 | 生态环境局 | 20 | 2.00 | 10 | 2.30 | 5 | 50.00% | 12.50 | 0.00 | 0.00 | 100.00% | 10.00 | 22.50 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 86.80 |
| 28 | 住建局 | 20 | 2.00 | 52 | 4.40 | 21 | 40.38% | 10.10 | 0.00 | 0.00 | 100.00% | 10.00 | 20.10 | 64.86% | 8.32 | 100.00% | 30.00 | 38.32 | 2 | 3.85% | 9.62 | 0 | 0.00% | 10.00 | 2.00 | 86.44 |
| 29 | 文旅局 | 16 | 1.60 | 5 | 2.05 | 1 | 20.00% | 5.00 | 0.00 | 0.00 | 100.00% | 10.00 | 15.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 80.65 |

注：当月办件量为0的成员单位不进行考核。