附件2：

**宜丰县政府服务热线乡镇（场）9月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分  （2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 总得分 | 重复派发情况（10分） | | 得分 | 工单延期情况（10分） | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分  （10分） | 满意占比 | 得分（10分） | 满意率 | 得分  （30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 花桥乡 | 20 | 2.00 | 9 | 3.90 | 9 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00 | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.90 |
| 2 | 潭山镇 | 20 | 2.00 | 8 | 3.80 | 8 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.80 |
| 3 | 天宝乡 | 20 | 2.00 | 4 | 3.40 | 4 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.40 |
| 4 | 芳溪镇 | 18 | 1.80 | 4 | 3.40 | 4 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 100.00 | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.20 |
| 5 | 桥西乡 | 20 | 2.00 | 15 | 4.50 | 15 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 63.64% | 8.24 | 100.00% | 30.00 | 38.24 | 1 | 6.67% | 9.93 | 0 | 0.00% | 10.00 | 2.00 | 96.67 |
| 6 | 新庄镇 | 20 | 2.00 | 5 | 3.50 | 5 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.50 |
| 7 | 黄垦镇 | 20 | 2.00 | 3 | 3.30 | 3 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.74 |
| 8 | 澄塘镇 | 17 | 1.70 | 8 | 3.80 | 8 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.50 |
| 9 | 新昌镇 | 20 | 2.00 | 20 | 5.00 | 13 | 65.00% | 16.25 | 0.00 | 0.00 | 100.00% | 10.00 | 26.25 | 85.71 | 9.71 | 100.00% | 30.00 | 39.71 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.96 |
| 10 | 棠浦镇 | 11 | 1.10 | 4 | 3.40 | 4 | 100.00% | 0.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.94 |
| 11 | 石花尖垦殖场 | 20 | 2.00 | 5 | 3.50 | 5 | 100.00% | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.83 |
| 12 | 同安乡 | 18 | 1.80 | 2 | 3.20 | 2 | 100.00 | 20.00 | 0.00 | 0.00 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.33 |
| 13 | 石市镇 | 14 | 1.40 | 8 | 3.80 | 4 | 50.00% | 12.50 | 0.00 | 0.00 | 100.00% | 10.00 | 22.50 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 88.70 |
| 14 | 黄岗镇 | 10 | 1.00 | 3 | 3.30 | 1 | 33.33% | 8.33 | 0.00 | 0.00 | 100.00% | 10.00 | 18.33 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 84.63 |
| 15 | 车上林场 | 8 | 0.80 | 1 | 3.10 | 0 | 0.00% | 0.00 | 0.00 | 0.00 | 100.00% | 10.00 | 10.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 69.90 |

注：当月办件量为0的成员单位不进行考核。