附件3：

**宜丰县政府服务热线县直单位8月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量（件） | 得分（6分） | 按期办结率情况（30分） | 总得分 | 满意度情况（40分） | 得分 | 重复派发情况（10分） | 得分 | 工单延期情况(10分) | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 市监局 | 235 | 2.00 | 211 | 6.00 | 199 | 94.32% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.89% | 8.46 | 100.00% | 30.00 | 38.46 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 98.46 |
| 2 | 工业园区管委会 | 77 | 2.00 | 14 | 2.45 | 11 | 78.57% | 19.64 | 0 | 0 | 100.00% | 10.00 | 29.64 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.09 |
| 3 | 民政局 | 76 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.02 |
| 4 | 税务局 | 82 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.02 |
| 5 | 政府办 | 20 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.02 |
| 6 | 消防大队 | 36 | 2.00 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.01 |
| 7 | 人社局 | 106 | 2.00 | 24 | 3.00 | 18 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 92.31% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.75 |
| 8 | 教体局 | 50 | 2.00 | 15 | 2.55 | 14 | 93.33% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 77.78% | 9.19 | 100.00% | 30.00 | 39.19 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.74 |
| 9 | 银龙水务 | 47 | 2.00 | 5 | 2.05 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 80.00% | 9.33 | 100.00% | 30.00 | 39.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.38 |
| 10 | 交通运输局 | 22 | 2.00 | 11 | 2.35 | 10 | 90.91% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 71.43% | 8.76 | 100.00% | 30.00 | 38.76 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.11 |
| 11 | 农业农村局 | 51 | 2.00 | 7 | 2.07 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.07 |
| 12 | 公安局 | 171 | 2.00 | 5 | 2.05 | 5 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.05 |
| 13 | 商务局 | 20 | 0.70 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.72 |
| 14 | 公路分局 | 36 | 2.00 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.47 |
| 15 | 医保局 | 18 | 1.80 | 6 | 2.10 | 5 | 83.33% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.34 |

**宜丰县政府服务热线县直单位8月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分（2分） | 办件数量（件） | 得分（6分） | 按期办结率情况（30分） |  | 总得分 | 满意度情况（40分） | 得分 | 重复派发情况（10分） | 得分 | 工单延期情况(10分) | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分（20分） | 超期已办结（件） | 超期未办结（件） | 按期办结率 | 得分（10分） | 满意占比 | 得分（10分） | 满意率 | 得分（30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 16 | 气象局 | 3 | 0.30 | 1 | 2.03 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.33 |
| 17 | 港华燃气 | 3 | 0.30 | 3 | 2.03 | 3 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.33 |
| 18 | 综投公司 | 1 | 0.10 | 1 | 2.01 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.11 |
| 19 | 生态环境局 | 85 | 2.00 | 11 | 2.20 | 9 | 81.82% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.53 |
| 20 | 卫健委 | 76 | 2.00 | 16 | 2.55 | 12 | 75.00% | 18.75 | 0 | 0 | 100.00% | 10.00 | 28.75 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 93.30 |
| 21 | 交警大队 | 64 | 2.00 | 27 | 3.15 | 18 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 88.24% | 9.88 | 100.00% | 30.00 | 39.88 | 0 | 0.00% | 10.00 | 2 | 7.41% | 9.26 | 2.00 | 92.96 |
| 22 | 汽运公司 | 23 | 2.00 | 23 | 2.95 | 16 | 69.57% | 17.39 | 0 | 0 | 100.00% | 10.00 | 27.39 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.78 |
| 23 | 供电公司 | 97 | 2.00 | 3 | 2.03 | 2 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.70 |
| 24 | 文广新旅局 | 25 | 2.00 | 11 | 2.15 | 7 | 63.64% | 15.91 | 0 | 0 | 100.00% | 10.00 | 25.91 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 92.06 |
| 25 | 自然资源局 | 11 | 1.10 | 3 | 2.03 | 2 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.80 |
| 26 | 城管局 | 41 | 2.00 | 58 | 4.70 | 33 | 56.90% | 14.22 | 0 | 0 | 100.00% | 10.00 | 24.22 | 75.00% | 9.00 | 100.00% | 30.00 | 39.00 | 1 | 1.72% | 9.83 | 0 | 0.00% | 10.00 | 2.00 | 91.75 |
| 27 | 住建局 | 314 | 2.00 | 51 | 4.30 | 27 | 52.94% | 13.24 | 0 | 0 | 100.00% | 10.00 | 23.24 | 77.42% | 9.16 | 100.00% | 30.00 | 39.16 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.70 |
| 28 | 工信局 | 20 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.02 |
| 29 | 烟草局 | 20 | 2.00 | 2 | 2.02 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 90.02 |
| 30 | 残联 | 12 | 1.20 | 1 | 2.01 | 0 | 0.00% | 0 | 0 | 0 | 100.00% | 10.00 | 10.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 75.21 |
| 31 | 林业局 | 151 | 2.00 | 1 | 2.01 | 0 | 0.00% | 0.00 | 0 | 0 | 100.00% | 10.00 | 10.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 70.01 |

注：当月办件量为0的成员单位不进行考核。