附件2：

**宜丰县政府服务热线乡镇（场）8月综合考核评分排名**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 序号 | 单位 | 平台登入（次数） | 得分  （2分） | 办件数量  （件） | 得分（6分） | 按期办结率情况（30分） | | | | | | | 总得分 | 满意度情况（40分） | | | | 总得分 | 重复派发情况（10分） | | 得分 | 工单延期情况（10分） | | 得分 | 超过退件时效件数（2分） | 综合得分 |
| 快速办结（件） | 快速办结占比率 | 得分  （20分） | 超期已办结（件） | 超期未办结（件） | 按期办  结率 | 得分  （10分） | 满意占比 | 得分（10分） | 满意率 | 得分  （30分） | 重复派发个数 | 重新派发占比率 | 延期次数 | 延期次数占比率 | 总分（100） |
| 1 | 桥西乡 | 67 | 2.00 | 12 | 4.20 | 11 | 91.67% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.76 |
| 2 | 澄塘镇 | 83 | 2.00 | 11 | 4.10 | 10 | 91.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 83.33% | 9.56 | 100.00% | 30.00 | 39.56 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.66 |
| 3 | 黄垦镇 | 73 | 2.00 | 2 | 3.20 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.20 |
| 4 | 新庄镇 | 37 | 2.00 | 7 | 3.70 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 80.00% | 9.33 | 100.00% | 30.00 | 39.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 97.03 |
| 5 | 潭山镇 | 87 | 2.00 | 10 | 4.00 | 9 | 90.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 66.67% | 8.44 | 100.00% | 30.00 | 38.44 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 96.44 |
| 6 | 棠浦镇 | 60 | 2.00 | 6 | 3.60 | 5 | 83.33% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 1 | 16.67% | 8.33 | 0 | 0.00% | 10.00 | 2.00 | 95.93 |
| 7 | 芳溪镇 | 54 | 2.00 | 6 | 3.60 | 6 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 60.00% | 8.00 | 100.00% | 30.00 | 38.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 95.60 |
| 8 | 同安乡 | 206 | 2.00 | 6 | 3.60 | 6 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.93 |
| 9 | 新昌镇 | 119 | 2.00 | 17 | 4.70 | 11 | 64.71% | 16.77 | 0 | 0 | 100.00% | 10.00 | 26.77 | 76.92% | 9.13 | 100.00% | 30.00 | 39.13 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.60 |
| 10 | 双峰林场 | 34 | 2.00 | 2 | 3.20 | 2 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 94.53 |
| 11 | 花桥乡 | 52 | 2.00 | 7 | 3.70 | 7 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 33.33% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.70 |
| 12 | 天宝乡 | 107 | 2.00 | 6 | 3.60 | 4 | 66.67% | 16.67 | 0 | 0 | 100.00% | 10.00 | 26.67 | 50.00% | 7.33 | 100.00% | 30.00 | 37.33 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.60 |
| 13 | 黄岗镇 | 114 | 2.00 | 1 | 3.10 | 1 | 100.00% | 20.00 | 0 | 0 | 100.00% | 10.00 | 30.00 | 0.00% | 4.00 | 100.00% | 30.00 | 34.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 91.10 |
| 14 | 石市镇 | 62 | 2.00 | 2 | 3.20 | 1 | 50.00% | 12.50 | 0 | 0 | 100.00% | 10.00 | 22.50 | 100.00% | 10.00 | 100.00% | 30.00 | 40.00 | 0 | 0.00% | 10.00 | 0 | 0.00% | 10.00 | 2.00 | 89.70 |

注：当月办件量为0的成员单位不进行考核。